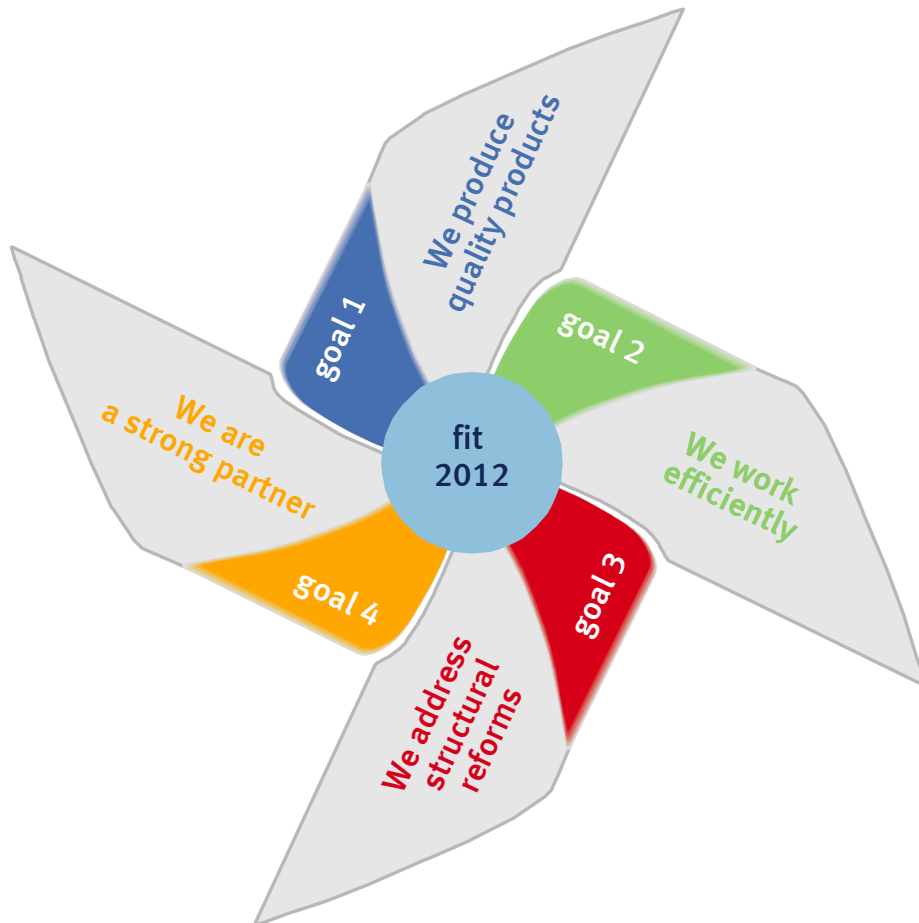


# fit 2012

## the strategic goals of the Federal Statistical Office



### Mission

1. The Federal Statistical Office provides statistical information on societal, economic and ecological phenomena, trends and connections as part of a basic information supply. This means in particular that
  - all users have free access to that information,
  - its production is publicly financed,
  - it is commissioned by the legislators.

2. In addition to this basic information supply, the Federal Statistical Office offers statistical services against reimbursement of the costs.
  
3. The central competence of the Federal Statistical Office consists in
  - providing comprehensive, continuous and permanently updated statistical information,
  - preparing suggestions for an adjustment of the programme of federal statistics to the needs of users,
  - counselling users and making data analyses commissioned by users,
  - providing the scientific community with problem-oriented access to data,
  - developing statistical methods and providing central and standardised IT services and tools for the system of official statistics in Germany,
  - translating the programme into co-ordinated and efficient production processes in the federative statistical system,
  - collecting and processing of federal statistics as commissioned by the legislators,
  - participating in the planning of and actively contributing to the development of the European Statistical System and international statistical co-operation,
  - developing and setting of quality standards for statistical products and their production processes,
  - overall statistical systems and
  - contributing to the standardisation and modernisation projects of the administration.

### Vision

**The Federal Statistical Office is the leading provider of high-quality statistical information in Germany.**

We provide the statistical information required for the development of an informed opinion in a democratic society and the decision making processes in a free market system while ensuring neutrality, objectivity and scientific independence of our work and data confidentiality regarding the micro data placed at our disposal.

Our efficiency is based on the innovative power, competence and customer focus of our staff.

## Strategic Goals

The Federal Statistical Office has committed itself to the principles of the European Statistics Code of Practice. The Excellence Model of the European Foundation for Quality Management (EFQM) is the quality framework for our work, meaning that we provide the highest quality products and services, processes and relations with our partners based on the quality work of all employees. The Federal Statistical Office determines the measures and projects to be implemented in accordance with the following strategic goals we want to achieve by 2012.

### **1<sup>st</sup> goal: We produce quality products**

To meet the needs of the users, our products fulfil the quality criteria of relevance, accuracy and reliability, timeliness and punctuality, coherence and comparability, accessibility and clarity.

- The results we produce are an indispensable basis for the current political discussion and formation of opinion.
- We consider customer requirements and supply early and relevant information on newly emerging topics.
- The accuracy of our data continues to be important to us.
- We create coherence in our results and the methods, concepts and definitions applied.
- Our results are comparable at the national, European and international level.
- Our information is readily accessible.
- The methods and processes we use are transparent.
- We regularly check our products and services with the aim to further enhance their high quality.

### **2<sup>nd</sup> goal: We work efficiently**

To meet the new challenges, we must both continue to optimise and standardise the processes applied and exploit synergy effects. Social aspects such as reconciliation of work and family life and the good health of all our employees are duly considered in this context.

- We apply nationally and internationally recognised methodological concepts and technical standards.
- We use tools, services and processes based on state-of-the-art information technology.
- We reduce the response burden caused by official statistics.
- Online reporting procedures are used comprehensively.
- Using appropriate registers and administrative data takes priority over primary data surveys.
- We combine similar tasks and standardise processes.
- We identify and replace products that have lost their relevance.
- We control our processes with the help of performance indicators and audits.
- We see to it that our management and controlling processes are lean.

### **3<sup>rd</sup> goal: We address structural reforms**

We need a sustainable framework to secure our position as an innovative information provider in society.

- We ensure impartiality of the process of releasing our results.
- Our product and programme plan is the basis for negotiations with our clients.
- A legal framework is in place for register-based statistics in accordance with data protection principles.
- We integrate different data sources into statistical systems.
- We modernise the federal statistical system in co-operation with the statistical offices of the Länder.
- We increase our scientific profile by strengthening our methodological and analytical competencies.

### **4<sup>th</sup> goal: We are a strong partner**

We invest in partnerships at the national and international level. Based on our specialist competence, impartiality and objectivity, we participate in political, social and scientific dialogue.

- We are recognised as the leading and an innovative information provider.
- We maintain the trust of others in official statistics by following the principles of impartiality, objectivity, scientific independence and safeguarding statistical confidentiality.
- We co-operate closely with the scientific community.

- We play a decisive part in shaping the European Statistical System (ESS).
- We are one of the centres of excellence within the ESS.
- We receive quality reports from all German institutions which supply statistical data to Eurostat and, in this context, see to it that the European Statistics Code of Practice is followed.
- We play an active part in the development of the international statistical systems.

#### **5<sup>th</sup> goal: We are prepared for 2012**

In order to achieve success, all of us play an active role in the process of reaching the strategic goals. By doing this, we also enhance the attractiveness of our jobs.

All of us

- take an active part in continuously developing our competencies
- actively participate in shaping the processes of development and change
- show flexibility
- enhance communication and co-operation

We, the executives, are additionally responsible for

- actively and continuously developing our leadership qualities
- assisting and motivating our staff in the course of implementing the processes of development and change

We, the heads of the Office, also see to it that

- sustainable human resources development is ensured, and
- the number, structure and qualification of staff are in line with national and international requirements.